

TOGETHER: Overcoming Challenges

Celebrating 20 years of serving the community



Purpose

In a world where challenges to harmonious family relationships are increasing in intensity, Morning Star Community Services strengthens family relationships in Singapore. Founded in 1999 with our first centre in Lorong Low Koon, we provide student care services, upstream, preventive and early intervention programmes, family life education workshops and counselling services.

Mission

To strengthen family relationships in Singapore.

Vision

Through empowering families and individuals, we strive to build vibrant communities that can make a difference to society.

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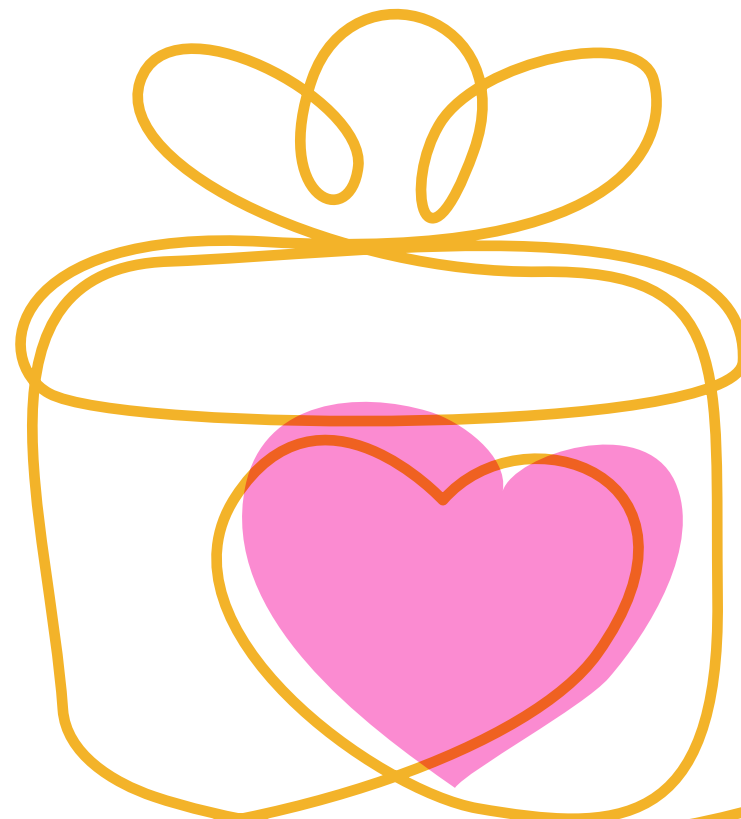
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Stronger Together

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standing Together

Chairman's Message



2020 forced Morning Star to question the accepted realities and practices that had brought us from inception to adulthood. The pandemic and the safety measures that followed challenged us in ways previously unimaginable. I am pleased to share that our staff and volunteers at Morning Star have overcome them and more. I set out in this short message, the key highlights.



Immediately after the Circuit Breaker was announced, our Student Care Services quickly adapted to the new operating requirements and remained open for its entire duration. Centre visits for parents considering to enrol their children were moved online. Activities to build social resilience and compassion were also conducted virtually to help the children cope with the impact of the pandemic; physical excursions quickly made way for online tours of Singapore's heritage and the world beyond. Counselling services were offered via the Community Psychology Hub during the Circuit Breaker and subsequently at our dedicated counselling centre in Sengkang after limited face-to-face counselling sessions resumed in Phase 2. These measures enabled our clients and their families to navigate the challenging social and economic environment that the pandemic brought in its wake.

Services disrupted by the Circuit Breaker adopted new ways of connecting with our clients and families. CareNights launched Project One Small Step where our children imbibed lessons on virtues virtually. For families struggling throughout the difficult period, our CareNights staff and volunteers distributed grocery, stationery and computer equipment vouchers so generously shared by our supportive sponsors and community donors. It was also during the Circuit Breaker that CYBER NOVA was developed. An online version of the NOVA programme, it proved an invaluable means by which our NOVA facilitators checked in with our children and delivered the NOVA lesson plans via Zoom. Deftly switched from a physical learning environment to a virtual one, the



Family Wellness Division worked tirelessly to meet the surging demand for training in the wake of families spending much more time in close quarters as parents worked from home and lessons were delivered to children at home. Many of these initiatives would not have been possible without the availability and the rapid adoption of digital technologies. Apart from enabling Morning Star to continue delivering its services during the Circuit Breaker and within the constraints of safe distancing, technology has improved the way we stay connected with our clients and organise our resources to better address their needs and concerns. Physical team meetings have now become virtual Teams meetings where we laugh together, support one another and share our journeys in service.

At the close of 2019, we had looked forward to celebrating in 2020 Morning Star's coming of age. The onset of the pandemic has required us to temporarily set aside these plans. Nevertheless, we can all look back at 2020 with considerable satisfaction and celebrate the resourcefulness, resilience and selfless spirit of our staff, associate trainers and counsellors, and volunteers. Speaking on behalf of the Board, we are truly grateful and proud to have shared this journey with the Morning Star family.

It leaves me to thank our numerous benefactors and supporters. None of our efforts would have been brought to fruition without the unstinting and generous contributions from the Ministry of Social and Family Development, the Ministry of Community, Culture and Youth, the Catholic Archdiocese, Caritas Singapore, South East Community Development Council, the Canossian Sisters, the National Council of Social Service, ST Telemedia, Oscar@SG Fund, Catholic Prayer Society, Church of St. Ignatius, EtonHouse Community Fund, Riverbank Chemicals, Tan Chin Tuan Foundation and many others. Thank you for believing in the mission of Morning Star as we strive to realise our goal of building stronger families and vibrant communities. As Morning Star emerges from 2020 stronger, more cohesive and imbued with a greater sense of purpose, we are better equipped than ever before to rise to the challenge. To God, who has sustained and continues to sustain our efforts, be all glory, honour and praise.

Mr Kelvin Poon

Chairman

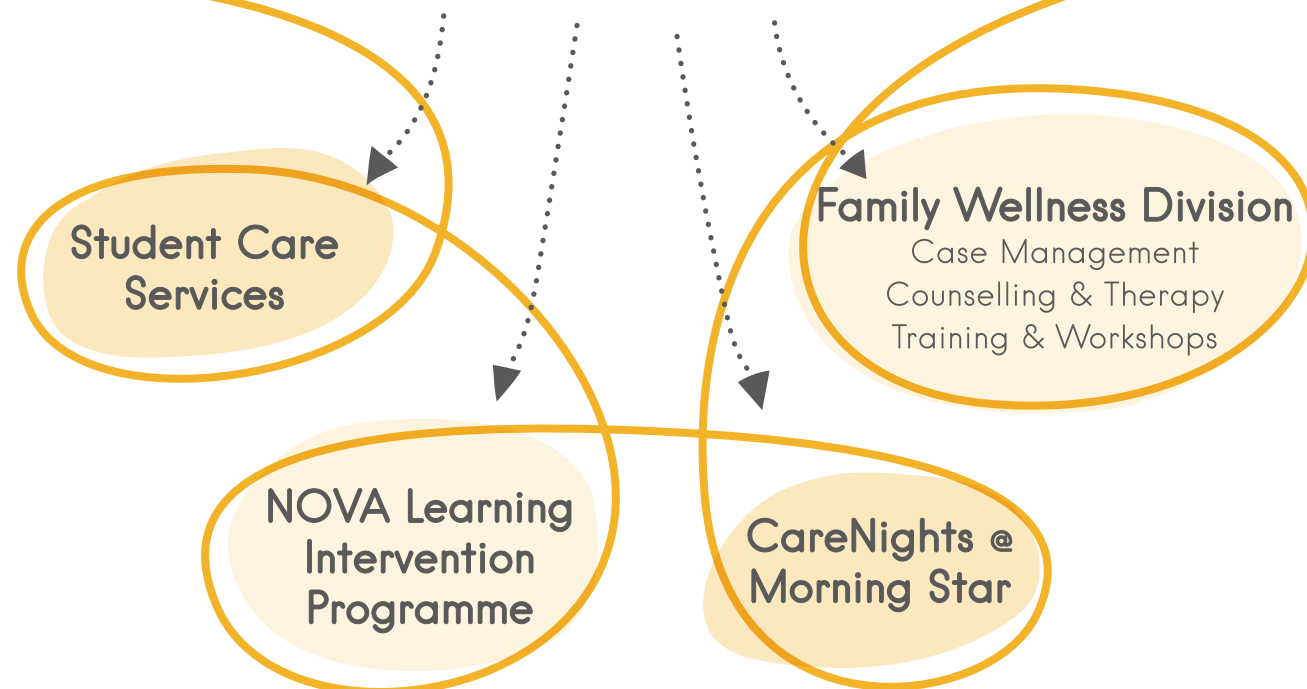
Morning Star Community
Services Ltd



Organisation Information



SERVICES & PROGRAMMES by Morning Star



Morning Star Community Services was registered as a charity under the Charities Act (Chapter 37) since 2002.

Morning Star Community Services Limited

25 Lorong 33 Geylang #04-01
Pu Tian Building Singapore 387985

UEN No. :

201617675H

IPC Status :

1 July 2020 to 30 June 2022



6285 1377



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www.morningstar.org.sg



www.facebook.com/morningstarsg

Auditor :

Kreston David Yeung PAC 128A Tanjong Pagar Road
Singapore 088535



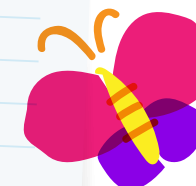
To Volunteer :

morningstar.org.sg/volunteer



To Donate :

morningstar.org.sg/donate



Corporate Governance

BOARD GOVERNANCE

	Code	Response
Induction and orientation are provided to incoming Board members upon joining the Board	1.1.2	Complied
Are there Board members holding staff appointments?		No
The Treasurer has not served more than a maximum of 4 consecutive years	1.1.7	Complied
All governing board members must submit themselves for re-nomination and re-appointment, at least once every 3 years	1.1.8	Complied
There are documented terms of reference for the Board and each of its committees	1.2.1	Complied

CONFLICT OF INTEREST

	Code	Response
There are documented procedures for governing board members and staff to declare actual or potential conflicts of interest to the Board at the earliest opportunity	2.1	Complied
Board Members are not remunerated	2.2 8.3	Complied
There are special procedures to deal with the conflict of interest when board members have any interest in business transactions or contracts, joint ventures, suppliers, service users, beneficiaries or staff	2.3	Complied
Board members do not vote or participate in decision making on matters where they have a conflict of interest	2.4	Complied
Board members have signed a Conflict of Interest Declaration	2.5	Complied
There is a whistle-blowing policy in place to address concerns about possible wrongdoing or improprieties in financial or other matters within the charity		

STRATEGIC PLANNING

	Code	Response
The Board periodically reviews and approves the strategic plan to ensure that activities are in line with objectives	3.2.2	Complied
Strategic plans, programmes and outcomes are adequately reported to stakeholders	3.2.3	Complied
The Board monitors the progress of the documented plan to develop capacity and capability	3.2.4	Complied

HUMAN RESOURCE & VOLUNTEER MANAGEMENT

	Code	Response
The Board approves documented human resource policies for staff, process for setting the remuneration, measurable and clearly defined targets	5.1 5.2	Complied
The Board approves a documented Code of Conduct	5.3	Complied
Human resource policies aim to attract, retain and motivate staff with suitable qualifications, experience and performance	5.4	Complied
There are processes for regular supervision, appraisal and professional development of staff	5.5	Complied
There are documented policies for claims for reimbursement of expenses	5.6	Complied

FINANCIAL MANAGEMENT & INTERNAL CONTROLS

	Code	Response
The Board's approval is sought for financial matters provided apart from core charitable programmes	6.1.1	Complied
There are documented procedures in place for internal controls for financial matters in key areas	6.1.2	Complied
Reviews on internal controls, processes, key programmes and events are regularly conducted	6.1.3	Complied
There is a process in place to identify, monitor and review key risks	6.1.4	Complied
The Board approves an annual budget for plans and regularly monitors expenditure	6.2.1	Complied
MSCS aims to keep in reserves up to two times of total operating expenses and regularly reviews its financial status	6.4.1	Complied

FUNDRAISING PRACTICES

	Code	Response
All collections received are properly accounted for and promptly deposited	7.2.2	Complied
All donations in kind received are properly recorded and accounted for	7.2.3	Complied

DISCLOSURE & TRANSPARENCY

	Code	Response
Number of Board meetings and Board members' attendance is disclosed	8.2	Complied
The highest paid staff receive \$100,000–150,000 annually	8.4	Complied

Board Members Meeting Attendance

Mr Kelvin Poon Chairman since 2016	3 out of 5	Ms Elizabeth Sulistio Board Member since 2019	5 out of 5
Ms Christina Lim Deputy Chairman since 2016	4 out of 5	Mr Jeremy Tay Board Member since 2016	4 out of 5
Mr Gerald Tan Treasurer since 2016	5 out of 5	Mr Joseph Yeo Board Member since 2016	3 out of 5
Mr Bernard Yee Board Member since 2020	4 out of 5	Ms Kit Tan Board Member since 2019	4 out of 5
Sr Cecily Pavri Board Member until April 2020	2 out of 5	Mr Michael Koh Board Member since 2016	5 out of 5

Executive Management Team

1 Aug 2012	Mr Freddie Low Executive Director
18 Mar 2019	Mr Rick Lee Deputy Director, Family Wellness Division
6 May 2013	Ms Josephine Loh Senior Training Manager, Family Wellness Division
16 May 2016	Ms Agnes Yeo Finance Manager
5 Feb 2018	Ms Sherlee Choliluddin Corporate Services Manager
21 Feb 2018	Mr Khong Kiong Seng Communications & Development Manager
18 Feb 2019	Mr Joshua Wee Case Manager, Family Wellness Division
2 May 2018	Ms Jagdeep Kaur Programmes Manager
16 Sep 2019	Ms Marie Khong NOVA Learning Intervention Programme Manager
7 Jan 2013	Mr Wee Tai Seng Student Care Services Manager

Board of Directors

Mr Kelvin Poon
Chairman

Ms Christina Lim
Deputy Chairman

Mr Gerald Tan
Treasurer

Mr Bernard Yee

Sr Cecily Pavri

Ms Elizabeth Sulistio

Mr Jeremy Tay

Mr Joseph Yeo

Ms Kit Tan

Mr Michael Koh

2020 at a Glance

772

enrichment hours for
Student Care children



82

families helped
through **SCFA Scheme**



Appointed **PARENT SERVICE PROVIDER** for Bedok & Geylang Serai Region



72 volunteers
clocked in
3,125 hours



250
counselling
& therapy hours



396

children enrolled in
Student Care Services



79

children served
in **CareNights**



124

family cases
managed



1,350
training hours



Online training
course for volunteers*



Developed **mobile app**
for **Student Care Services***



3,914

caregivers equipped with
parenting skills



26
children enrolled in
NOVA Learning Intervention Programme



Working Together



Student Care Services

Although Covid-19 restrictions in 2020 had greatly affected our usual activities, Student Care Services adapted quickly and worked with partners to carry out programmes online. During the Circuit Breaker, school-based centres remained open for parents working in essential services. In place of centre visits, we produced centre tour videos for parents considering enrolling their children.

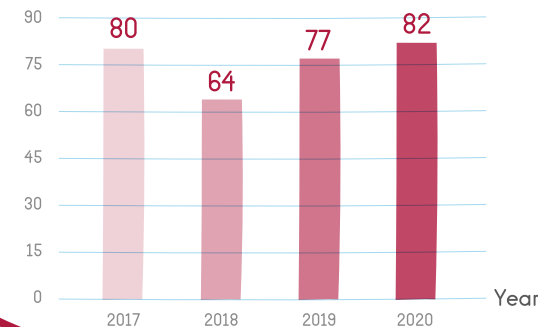
To help the children cope with the impact of the pandemic, programmes about social-emotional regulation, healthy living and caring for others in the community were organised. The children learned to develop their compassion, resilience and unity through enriching programmes like Let's Be STARS! 2.0, making virtual pizzas with friends from Extra-Ordinary People and Mindfulness with Learning Ventures.

While physical learning journeys in Singapore had to be put on hold, the children went on virtual adventures around the world with volunteers from Heartware Network, learned about Singapore's heritage through programmes sponsored by HeritageCares and how architecture can help bridge global communities with BEEP Lab.

Parents and children alike have expressed positive feedback to the engaging sessions.

Student Care Fee Assistance (SCFA) Scheme

No. of SCFA children served



Household Income	No. of Families	% average
≤ \$ 1,500	26	32%
\$ 1,501 – \$ 2,600	22	27%
\$ 2,601 – \$ 4,000	27	33%
\$ 4,001 – \$ 4,500	7	8%
Total	82	100%

Parent Testimonials

“As a Grab driver, we could hardly cover all our expenses. Earnings had been very hard hit by the situation. I'm fortunate to have the Student Care who agreed to take in Ethan for the HBL (home-based learning)... It is really a blessing for me.”

— Mr Ang, Father



“For the Facilitators to put in the effort during the Circuit Breaker... I really appreciate what they have been doing.”

— Mrs Amanda, Mother of two



Collaboration with the Community Partners



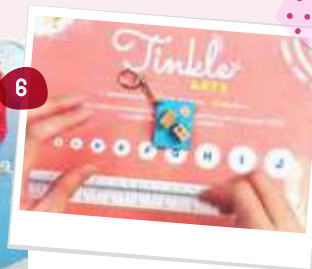
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1. Archifest BEEP Design Clinic with BEEP Lab
2. ArKidTect in Wonderland Programme 2.0 with BEEP Lab
3. Community Give Back Programme Stop-Motion Paper Robots with The Business Times Budding Artists Fund & Certis Cisco
4. More Than Words Poetry Programme with Tan Chin Tuan Foundation

5



5. Let's Be STARS! 2.0 Interactive Storytelling with Youth Corps Singapore & HeritageCares
6. The Ice Cream Uncle Miniature Clay Making with Tinkle Arts & HeritageCares
7. Stories for the Heart! with HeritageCares & Speak Good English Movement & Speak Mandarin Campaign
8. My Imaginary Friend (Ceramic Art) with Arudio
9. Mindfulness Programme with Learning Ventures
10. Cajon with SoulRhythmic



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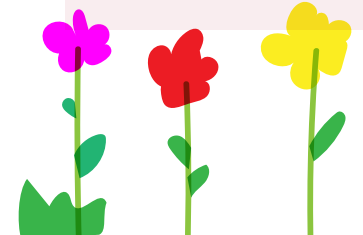
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11. Sunflower & Suncatcher Craft with High Achievers
12. Children's Season Home and Friends with Asian Civilisations Museum
13. Children-in-Action Roblox Cooking Competition with Extra-Ordinary People
14. Healthy Living Tips with volunteers from Republic Polytechnic
15. Healthy Living with volunteers from Nanyang Polytechnic
16. Origami with Holy Innocents' High School
17. Online Safety Talk with Cognizant Outreach
18. Canva Digital Card Design with Heartware Network
19. Google Slides Workshop with Heartware Network
20. Around the World with Heartware Network



19



17



18



CareNights

CareNights is an evening support programme for children aged 6 to 14 years from 6 pm to 10 pm on weekdays. With the guidance of our facilitators and volunteers, children journey through a values and skills based curriculum to enhance their social and emotional development. Through Structure, Support and Social Interaction (3Ss) in a safe space, children are better able to regulate their emotions, discover their strengths and build healthy life-skills to strengthen their personal growth and make meaningful contributions to society.

During centre closures from April to June due to the pandemic, CareNights launched Project One Small Step (POSS), an online initiative to engage children and families at home. In a series of 20 sessions, the children explored virtues and academic knowledge-based lessons.

CareNights staff were also engaged through Fruitful Fridays, an online platform to discuss mental health challenges and special needs, in a total of 6 sessions.

To support families through the difficult period, CareNights distributed grocery and stationery vouchers and computer equipment, kindly sponsored by Oscar@SG Fund, Catholic Prayer Society, South East Community Development Council, ST Telemedia and generous community donors.

Children served in 2020

79

Children served since 2016

180

Family served

112

Indirect Beneficiaries

276

Completed Programme

101

★ New enrolment decreased by **71%** (17 new beneficiaries) as compared to 2019 (59 beneficiaries)

★ Partner Organisations

Due to Covid-19, although we partnered many organisations to bring in programmes for the children we could only conduct a couple of them:

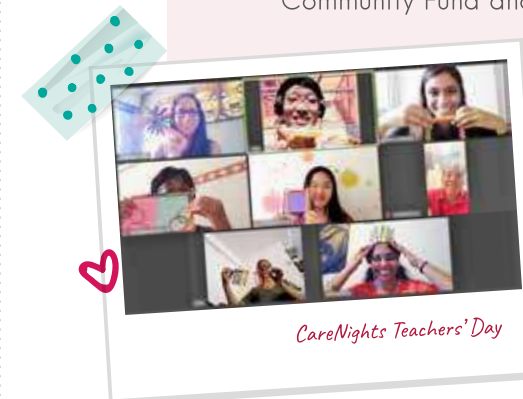
- Virtual Workout Sessions with Singapore Sports Council
- Weekly Online Tuition with Heartware Network

We would like to thank the following partner organisations for having planned activities for the CareNights children which we hope to conduct in future:

- Happy Children, Happy Future
- Education Volunteer Network
- NUS Pharmacy
- Catholic Junior College
- GovTech
- Raffles Junior College
- NTU Perbayu
- Bloomberg Singapore

★ Events

- Teachers' Day Celebration: Journey of Play
- Children's Day Celebrations
- Christmas Party sponsored by Lions Club Singapore, EtonHouse Community Fund and Christian Assembly Singapore



NOVA Learning Intervention Programme

NOVA Learning Intervention Programme is an early intervention programme for primary school-going children aged 7 to 10 years old to support and equip them with Social-Emotional Learning (SEL) competencies. In 2020, NOVA partnered with Montfort Junior School, Opera Estate Primary School and St. Joseph's Institution Junior.

A daily routine of activities is pre-planned for the children based on the Collaborative for Academic, Social, and Emotional Learning (CASEL) model covering

- | | |
|-------------------------------|-----------------------|
| ★ Self-Awareness | ★ Relationship Skills |
| ★ Self-Management | ★ Social Awareness |
| ★ Responsible Decision-Making | |

As part of NOVA's unique curriculum, the children get to have purposeful individual interactive playtime with the NOVA Facilitators as some children lacked interaction and play, an important aspect of a child's growth and development, besides the academics. NOVA operates in the schools five days a week, after school hours from 2 to 6pm.

2020 has been a challenging year for NOVA as the school partners had extended school closures and after-school activities were suspended due to the nation-wide circuit breaker to curb the spread of Covid-19. The NOVA Team was concerned over the children's social-emotional needs especially with the sudden change in schooling arrangements. That was when the idea of CYBER NOVA was birthed to provide continued support to the children.

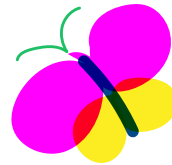


Outreach

- Online and Physical presentations to Schools, SSAs and community partners

Volunteers

- Garnered a stable pool of 72 volunteers clocking in a total of 3,125 hours across all centres
- Volunteer Induction and Volunteer Dialogue sessions resumed in August



CareNights Computer Donation



CareNights Vouchers

CYBER NOVA

CYBER NOVA, an online version of the NOVA programme, was developed as a platform for the NOVA Facilitators to check in with how the children were coping and continue delivery of NOVA lesson plans through Zoom. The children gradually gained confidence and were able to express their thoughts and feelings after adapting to the new mode of CYBER NOVA. With parents' and schools' support, CYBER NOVA was successfully run for 5 months.

Closure of NOVA Lab @ Opera Estate Primary School

NOVA Learning Intervention Programme ceased operations in Opera Estate Primary School on 9 September 2020. Meaningful farewell sessions between NOVA Facilitators and the children were conducted through CYBER NOVA due to the on-going Covid-19 situation.



New NOVA Learning Lab @ Montfort Junior School

Montfort Junior School launched NOVA Learning Intervention Programme on 13 July 2020 with 7 students. The children benefitted from learning new skills to cope with their social and emotional struggles arising out of new schooling arrangements and changes to family situations due to the pandemic. As part of a holistic programme, Triple P® sessions were offered online to parents by Trainers from the Family Wellness Division.

In 2020



87%

of children improved
in their social-emotional
behaviour scores

92%

of parents improved
in their ability to
manage their child

26

children enrolled
in NOVA

18

children received
support through
CYBER NOVA

4

children
graduated
from NOVA

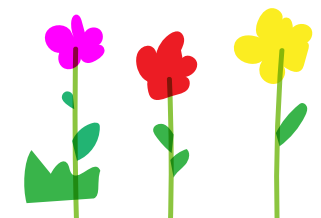


Collaborative Efforts

The NOVA Team continued collaboration with the Family Wellness Division to provide counselling, case management and parenting workshops to several families in NOVA who required extended help with family issues. There were also engagement and collaborative efforts with a foster agency and child protection specialist centre to provide additional social-emotional support for some children in need.



The children drew lovely 'Thank You' cards to show their appreciation for the Christmas gifts received from EtonHouse Community Fund and Christian Assembly donors



A decorative graphic featuring a blue line that starts at the top left, loops around the text, and ends at the bottom right. Two yellow hearts are positioned below the text, with the blue line passing through them.

Striving Together

Case Management

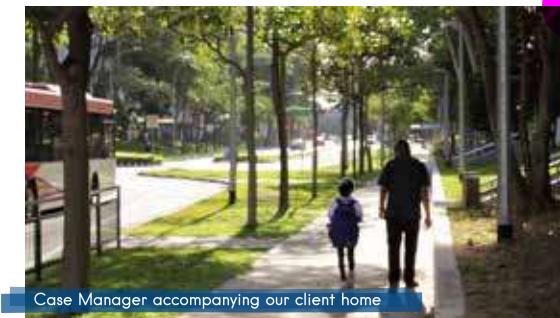
Case Management services continued in 2020 amidst the ongoing Covid-19 pandemic. With 46 cases brought over from 2019, a further 78 cases were referred for Case Management support in 2020. As of December 2020, 44 cases remained under active Case Management and they continued to be supported in 2021.

Case Management services also expanded its scope to provide one-stop intake and assessment services for community enquiries seeking support. This ensured that families were directed accurately to the relevant services they needed as promptly as possible.

While the pandemic brought about a very trying time for all families, it also presented an opportunity to enhance collaboration with existing community partners as well as forge new connections with other community agencies in an effort to render support to families in need. This not only ensured that families impacted by the current situation were helped, but also equips Case Management services to better support multi-stressed families in the years ahead by leveraging on the community linkages established.

Case management responsibilities include:

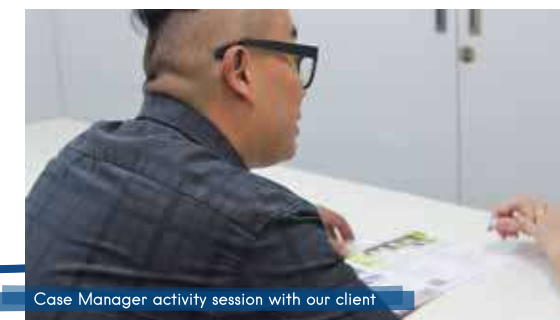
- ★ Working with children enrolled in MSCS' services as well as their immediate families
- ★ Needs assessment to identify areas of risk and intervention needed
- ★ Coordinating referrals for internal services (e.g. child for play therapy or parents for coaching)
- ★ Linking families with community resources
- ★ Collaborating and coordinating with community services to provide holistic care for families in need
- ★ Engagement with schools that MSCS' children are enrolled in
- ★ One-stop intake and assessment services for community enquiries directed to MSCS



Case Manager accompanying our client home



Case Management session with our client



Case Manager activity session with our client

Training & Workshops

“When the going gets tough, the tough get going.”

The Covid-19 pandemic wrought numerous hardships on families and posed operational challenges to our Family Wellness Division (FWD) team. From these hardships, our families also learnt many life lessons on building resilience and fortitude. Parents learnt that there was another side to their children and teens which they did not know. Some were pleasantly surprised, while others had to make the challenging decision to either change their habits and lifestyles or reverse to what precious they had lost along the way in their life’s pursuits pre-coronavirus days. Many parents sought help and support from us.

Unable to conduct our training workshops and programmes in person, Training made a quick switch to conduct online training. During the Circuit Breaker from April to June, all FWD team members worked tirelessly from home, contacting and engaging the parents and caregivers. Online training was also conducted at night to cater to the surge in demand from parents. Our trainers held weekly Friday Triple P® Peer Supervision sessions via Teams to support one another to share common challenges and best practices. All these efforts enabled us to serve more families, making a great positive difference in their lives.



Triple P Peer Supervision sessions held every Friday for our trainers

All in all, we saw a **32%** increase in training hours, from 1,020 hours in 2019 to 1,350 hours in 2020. We supported 2,394 caregivers in 2019, observing a sharp **63%** jump to 3,914 caregivers served in 2020.

Outcomes from Parent Evaluation after attending our programmes

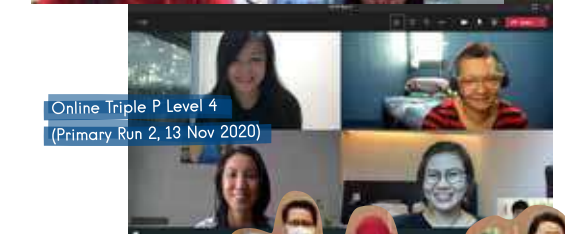
Proportion of caregivers who report	% average
Improved parenting competency	98.5
Reduced parenting stress	98.3
Reduced negative emotions	98.5
Reduced difficult child/ teen behaviours	98.2

Parent Service Provider (PSP) for Bedok & Geylang Serai Region Triple P® and Signposts for Families

We are the dedicated PSP appointed by the Ministry of Social and Family Development to support the schools in the Bedok and Geylang Serai region in 2020. Besides the schools, we were also engaged by community Self Help Groups, Yayasan MENDAKI and SINDA, to train their caregivers and beneficiaries.



Online Triple P Level 4 (Primary Run 1, 18 Jul 2020)



Online Triple P Level 4 (Primary Run 2, 13 Nov 2020)



Signposts run with MENDAKI beneficiaries (8 Aug 2020)

The Incredible Years® (IY) Programme Series

Despite the ongoing pandemic, we were able to conduct 1 online run of IY Parents and Babies, 3 online runs for IY Basic Parenting and 1 physical run for IY Small Group Dinosaur Child Programme. The IY programmes experienced a high efficacy rate. The main contributing factor is due to the class size which is deliberately kept small to enhance participants' learning experience by providing more space for participation and giving personal attention. In total, our IY programme series clocked 113 hours, impacting 16 caregivers and children.



IY Parents & Babies Online (8 May 2020)



IY Basic Parenting Online Run 1 (13 Jun 2020)



IY Basic Parenting Online Run 2 (10 Sep 2020)



IY Small Group Dinosaur Child Programme Run 1 (23 Nov 2020)



Learning to pay attention and follow instructions through group play



Learning pro-social skills like using polite words, turn-taking and sharing



Our graduates from our first IYSD programme

Common Sense Parenting® (CSP)

In 2020, we held 1 CSP run for the public, 1 run for volunteers and 2 runs for our staff who serve in our various children's services, clocking a total of 45 hours with 31 participants and caregivers trained. We are transitioning to deliver CSP training on a fully online platform, partnering Singapore University of Social Services (SUSS) for content enhancement and online delivery. In this way, we will be able to empower our staff and volunteers to be trained in a self-directed manner.

Counselling & Therapy

Although the Covid-19 pandemic and its accompanying safe management measures slightly impacted MSCS' plans for the opening of its first dedicated centre offering counselling services in 2020, Counselling services strove on and managed to successfully provide limited face-to-face counselling services at its dedicated centre during the latter half of 2020. In turn, Counselling services conducted 250 counselling therapy hours for its clients by end-2020.

MSCS' dedicated Counselling Centre includes therapy rooms fully equipped for expressive and talk therapies and there are plans to host Community of Practice sessions for our team of therapists to aid in developing a respected and trusted facility to serve the community.

Despite the temporary halt in non-essential in-person counselling sessions especially during and immediately after the Circuit Breaker period, Counselling services sought

to leverage online platforms to conduct counselling sessions for clients who needed the continued support then. In addition, MSCS' counsellors and parenting support trainers helped to man the online counselling platform for Community Psychology Hub from April to June 2020 when there was a surge in demand for counselling services during the Circuit Breaker period.

Later in August 2020, MSCS was awarded a contract to provide interim counselling services to the students of Maris Stella High School (Primary) for the period August 2020 to November 2020.

Theraplay® Training for Professionals

Theraplay Level One Training Workshops scheduled in April 2020 were postponed due to the pandemic, Training will resume when the situation permits.

Theraplay has been accepted by the U.S. Substance Abuse and Mental Health Services Administration for inclusion on the National Registry for Evidence-based Programs and Practices.

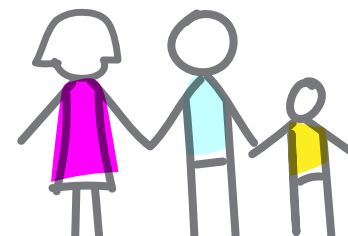
"I feel that I have benefited from the counselling sessions and I feel great. I used to be affected by a particular person's words, but now, when I see the messages on the chat group, I am able to be okay."

— S L, Counselling client

"As a couple who've been married for about 12 years with kids in tow, we realised after a while that we were slowly beginning to drift apart. While trying to heal the rift, we also realised that we were unable to do it on our own."

We decided to seek professional assistance and found the sessions quite enlightening. We were encouraged to try new strategies and initiatives that have helped us to navigate this next phase. The counselling sessions encouraged us to speak to each other more often & to be more open and honest with each other and ourselves."

— A S, Counselling client



Stronger Together

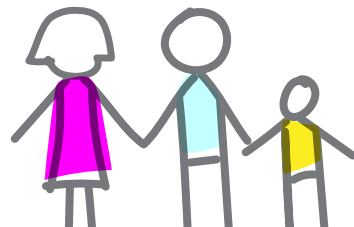
With Special Thanks

The Covid-19 pandemic has caused disruptions and changed the way we work. There is a need for digital transformation for Social Service Agencies like Morning Star to adopt technology and to re-invent the service delivery so we can serve our clients in a more efficient, effective and safe manner during the pandemic.

Morning Star is grateful for the support in our digital transformation journey from:

1 Community Chest

The Community Chest Charity Support Fund gave a grant to Morning Star to develop a mobile app and an online training course. The mobile app will enable us to foster a closer working relationship with parents on the care of their children, while the online training course will replace the onsite training for volunteers in child management skills so that they can be deployed at our centres.



2 NCSS

i. VCF Innovation and Productivity Grant

The VCF Innovation and Productivity Grant supports the enhancement of Morning Star's Salesforce platform to boost productivity and provide an overarching view of all the stakeholders of Morning Star

ii. The Invictus Fund

The Invictus Fund allows Morning Star to upgrade its IT hardware and purchase Temperature Screening Solution (TSS) devices to record temperature and attendance of the students. The TSS devices come with facial recognition and are integrated with the mobile app, so that parents will get timely notifications when their children check in to the centres.

Morning Star is also grateful to the following organisations that have supported us with cash donations and donations-in-kind:

ST Telemedia, OscareSg Fund, Catholic Prayer Society, Church of St. Ignatius, EtonHouse Community Fund, South East CDC, Riverbank Chemicals, Tan Chin Tuan Foundation and Christian Assembly



Partner Acknowledgements :

Bedok Green Primary School
 Bedok Green Secondary School
 Bedok South Secondary School
 Bedok View Secondary School
 BEEP (Built Environment Experiential Programme) Lab
 Big Love Child Protection Specialist Centre, MontfortCare
 Bloomberg Singapore
 Broaderick Secondary School

Canossa Catholic Primary School
 Caritas Singapore
 Catholic Junior College
 Catholic News
 Catholic Prayer Society
 Central Singapore Community Development Council
 Channel NewsAsia
 CHIJ Katong Secondary School
 CHIJ Our Lady of the Nativity
 Child Protective Services
 Christian Assembly Singapore
 Chung Cheng High School (Main)
 Church of St. Ignatius
 Cognizant Technology Solutions Corporation
 Collective Designs Pte Ltd
 Community Chest Singapore
 Community Foundation Singapore
 Covenant Family Service Centre, Methodist Welfare Services

Damai Primary School
 Damai Secondary School

Education Volunteer Network

EtonHouse Community Fund
 Eunoss Primary School

Fengshan Primary School
 Focus Network Agencies (Singapore) Pte Ltd

Geylang Methodist Primary School
 Government Technology Agency

Haig Girls' School
 Happy Children, Happy Future
 Health Promotion Board
 Heart of God Church
 Heartware Network
 High Achievers
 Holy Innocents' High School

Institute of Mental Health
 Invictus Fund

Kaki Bukit Ville Residents' Committee

Legal Options LLC
 LEGO Singapore Pte Ltd
 Lions Club Singapore

Maha Bodhi Primary School
 Maris Stella High School (Primary)
 McDonald's Singapore
 Ministry of Social & Family Development
 Montfort Junior School
 Mr Sim Choon Wah
 Muscular Dystrophy Association Singapore (MDAS)

Nanyang Polytechnic
 Nanyang Technological University Perbayu
 National Arts Council
 National Council of Social Service
 National Council of Social Service, Children-in-Action
 National Heritage Board
 National Heritage Board, Asian Civilisations Museum
 National Heritage Board, HeritageCares
 National University Hospital
 National University of Singapore Pharmacy
 National Volunteer and Philanthropy Centre
 Ng Siok Keow
 Ngee Ann Primary School (E6)
 North East Community Development Council

Opera Estate Primary School

Paya Lebar Methodist Girls' Secondary School
 Ping Yi Secondary School
 Project Happy Feet

Raffles Junior College
 Red Swastika School
 Republic Polytechnic
 Riverbank Chemicals Pte Ltd
 Roman Catholic Archdiocese of Singapore

Safe Space, PAVE Child Protective Specialist Centre
 Sengkang Primary School
 Singapore Children's Society
 Singapore Kindness Movement
 Singapore Sports Council

South East Community Development Council
 SportCares
 ST Telemedia
 St. Anthony's Canossian Primary School
 St. Anthony's Canossian Secondary School
 St. Gabriel's Primary School
 St. Joseph's Institution Junior
 St. Stephen's Primary School

Tai Sun (Lim Kee) Food Industries Pte Ltd
 Tan Chin Tuan Foundation
 Tanjong Katong Girls' Secondary School
 Tanjong Katong Primary School
 Tanjong Katong Secondary School
 Telok Kurau Primary School
 Temasek Primary School
 Temasek Secondary School
 Temasek Trust
 Temasek Trust, OscareSG Fund
 The RICE Company Limited (TRCL)
 The Straits Times
 Thye Hua Kuan Family Service Centre (Bedok North)
 TRANS Family Services

Victoria Secondary School

Whampoa Family Service Centre, Kampong Kapor
 Community Services

Yu Neng Primary School



Locations

1 Primavera Centre

★ Student Care

★ CareNights

📍 Blk 95 Bedok North Ave 4
#01-1415 S460095

☎ 6445 2462

2 Bedok North Centre

★ Student Care

★ CareNights

📍 Blk 508 Bedok North Ave 3
#01-369 S460508

☎ 6446 5324

3 Sengkang Centre

★ Student Care

★ CareNights

📍 Blk 261B Sengkang East Way
#01-400 S542261

☎ 6315 8812

4 Hougang Centre

★ Student Care

📍 4 Lorong Low Koon S536450

☎ 6285 9678

5 St. Gabriel's Primary School

★ Student Care

📍 220 Lorong Chuan S556742

☎ 6284 9524

6 St. Joseph's Institution Junior

★ Student Care

★ NOVA Learning Lab

📍 3 Essex Road S309331

☎ 6259 9198

7 Opera Estate Primary School

★ NOVA Learning Lab

📍 48 Fidelio Street S458436

☎ 6241 0417

8 Montfort Junior School

★ NOVA Learning Lab

📍 52 Hougang Ave 8 S538786

☎ 6510 1588

9 Morning Star Headquarters

📍 25 Lorong 33 Geylang #04-01
Pu Tian Building S387985

☎ 6285 1377

10 Morning Star Training Centre

📍 Blk 323B Sengkang East Way
#01-553 S542323

☎ 6610 2464

11 Morning Star Family Wellness Centre

📍 Blk 323A Sengkang East Way
#01-545 S541323





To strengthen family relationships in Singapore



Volunteer to make a difference
morningstar.org.sg/volunteer



Donate to support
morningstar.org.sg/donate